# Create Account

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | SSA\_Admin\_CreateWork Order | | | |
| **Use Case Name:** | Create Work Order | | | |
| **Created By:** | Austin Berquam | | **Last Updated By:** | 9/12/2018 |
| **Date Created:** | 9/12/2018 | | **Last Revision Date:** |  |
| **Actors:** | | Primary: Admin | | |
| **Description:** | | User creates Work Order | | |
| **Trigger:** | | The user selects “Work Order” | | |
| **Preconditions:** | | 1. User is logged in | | |
| **Postconditions:** | | 1. The User successfully creates a Work Order | | |
| **Normal Flow:** | | 1. The User selects “Work Order” 2. The User selects “Create Work Order” 3. The User enters in required information 4. The Customer submits request 5. The request has been approved | | |
| **Alternative Flows:** | | 1. The information entered conflicts with another Work Order (Step 4)    1. The Program displays an error message    2. The User acknowledges the error    3. The Program returns to Normal Flow Step 3 | | |
| **Exceptions:** | | N/A | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | N/A | | |
| **Notes and Issues:** | | N/A | | |